

IIBA BABOK 2.0 Knowledge Areas, Tasks, Techniques	EBG's Training Courses	Acceptance Testing: Elicit and Validate Requirements for Success	Agile Business Analysis: A Comprehensive Roadmap for Success	Agile Requirements: Collaborating to Define and Confirm Needs	Business Rules	Collaborating for Success: Facilitation Skills for Agile Teams	Essential Data Modeling	Get the Right Stuff, Fast Using Facilitated JAD Workshops	Logical Data Modeling	Overview: Roadmap to Successful Requirements	Project Retrospectives and Team Reviews	Roadmap to Success: Analyzing & Specifying Reqs	Roadmap to Success: Comprehensive	Roadmap to Success: Foundation for Requirements Development and Management	Roadmap to Success: Scope Modeling
• Addressed in EBG's Training Courses															
Introduction			•	•									•	•	•
Business Analysis Planning & Monitoring															
2.1 Plan Business Analysis Approach			•	•									•	•	•
2.2 Conduct Stakeholder Analysis			•	•		•		•		•	•		•	•	•
2.3 Plan Business Analysis Activities		•	•	•									•	•	
2.4 Plan Business Analysis Communication															
2.5 Plan Requirements Management Process													•	•	
2.6 Manage Business Analysis Performance														•	
Elicitation														•	
3.1 Prepare for Elicitation			•	•	•	•	•	•	•		•	•	•	•	•
3.2 Conduct Elicitation Activity		•	•	•	•	•	•	•	•		•	•	•	•	•
3.3 Document Elicitation Results		•	•	•	•	•	•	•	•		•	•	•	•	•
3.4 Confirm Elicitation Results		•	•	•	•	•	•	•	•		•	•	•	•	•
Requirements Management & Communication															
4.1 Manage Solution Scope & Reqs			•	•						•		•	•	•	•
4.2 Manage Requirements Traceability					•		•		•			•	•	•	•
4.3 Maintain Requirements for Re-use					•		•		•			•	•	•	•
4.4 Prepare Requirements Package												•	•	•	•
4.5 Communicate Requirements					•	•	•	•	•			•	•	•	•
Enterprise Analysis															
5.1 Define Business Need			•	•									•	•	•

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5.2 Assess Capability Gaps													•	•	•
5.3 Determine Solution Approach															
5.4 Define Solution Scope					•		•		•				•	•	•
5.5 Define Business Case														•	
Requirements Analysis															
6.1 Prioritize Requirements			•	•	•		•		•			•	•	•	•
6.2 Organize Requirements			•	•	•		•		•			•	•	•	•
6.3 Specify and Model Requirements		•	•	•	•		•		•			•	•	•	•
6.4 Define Assumptions and Constraints			•	•	•		•		•			•	•	•	•
6.5 Verify Requirements		•	•	•	•		•		•			•	•	•	•
6.6 Validate Requirements		•	•	•	•		•		•			•	•	•	•
Solution Assessment & Validation															
7.1 Assess Proposed Solution					•		•								
7.2 Allocate Requirements			•	•	•		•					•	•		•
7.3 Assess Organizational Readiness															
7.4 Define Transition Requirements					•		•					•	•		•
7.5 Validate Solution		•	•	•	•		•					•	•	•	•
7.6 Evaluate Solution Performance														•	
Techniques															
9.1 Acceptance and Evaluation Criteria Definition		•	•	•										•	
9.2 Benchmarking															
9.3 Brainstorming													•		•
9.4 Business Rules Analysis		•			•		•			•		•	•		•

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9.5 Data Dictionary and Glossary		•			•		•		•			•	•	•	•
9.6 Data Flow Diagrams													•		•
9.7 Data Modeling		•			•		•		•	•		•	•		•
9.8 Decision Analysis															
9.9 Document Analysis					•		•		•			•	•	•	•
9.10 Estimation			•	•											
9.11 Focus Groups													•	•	•
9.12 Functional Decomposition			•	•								•	•	•	•
9.13 Interface Analysis			•	•	•		•		•	•		•	•	•	•
9.14 Interviews													•	•	•
9.15 Lessons Learned Process			•	•		•		•			•	•	•	•	•
9.16 Metrics and Key Performance Indicators														•	
9.17 Non-functional Requirements Analysis		•	•	•								•	•	•	•
9.18 Observation													•	•	•
9.19 Organization Modeling															•
9.20 Problem Tracking														•	
9.21 Process Modeling					•		•		•			•	•	•	•
9.22 Prototyping		•	•	•	•		•		•	•		•	•	•	•
9.23 Requirements Workshops						•		•			•	•	•	•	•
9.24 Risk Analysis														•	
9.25 Root Cause Analysis															
9.26 Scenarios and Use Cases		•	•	•	•		•		•	•		•	•		•
9.27 Scope Modeling			•	•						•			•		•
9.28 Sequence Diagrams															
9.29 State Diagrams		•								•		•	•		•

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9.30 Structured Walkthrough															
9.31 Survey/Questionnaire													•	•	•
9.32 SWOT Analysis															
9.33 User Stories		•	•	•	•		•		•			•	•		•
9.34 Vendor Assessment															
Underlying Competencies															
8.1 Analytical Thinking and Problem Solving		•	•	•	•	•	•	•	•	•	•	•	•		•
8.2 Behavioral Characteristics															
8.3 Business Knowledge															
8.4 Communication Skills		•	•	•	•	•	•	•	•	•	•	•	•		•
8.5 Interaction Skills		•	•	•	•	•	•	•	•	•	•	•	•		•
8.6 Software Applications															